

<http://www.bbc.co.uk/guidelines/dq/>

### The BBC's technical standards

Delivering Quality, or DQ as its known, is the BBC's comprehensive guide to the BBC's technology policies, standards and guidelines.

This involves

- maintaining the authorised versions
- communicating the policies and standards
- facilitating development of policies and standards

### Published on the web

DQ is published as part of the BBC's public website.

There is also a more comprehensive version of DQ including further standards, available to BBC staff on the BBC intranet. This will be made available to suppliers in contract negotiations as part of a non-disclosure agreement.

Being a dynamic site, DQ is not published in hard copy.

### Compliance with policies in DQ is mandatory

The policies and standards within DQ apply to all areas of the BBC, and they are therefore written into contracts with suppliers as a mandatory element.

If there are appropriate reasons, a supplier may be able to obtain an exception.

Applications for exceptions are handled on a case by case basis.

### Accurate and up-to-date

There is a continual programme of review to ensure that the DQ policies and standards are the latest approved versions.

All changes go through an approval process before publication within DQ.

The history of all changes are available, and each site has a version number.

### Notification of changes

All planned changes are published on the intranet site. They are then circulated for approval by those on our mailing list, and key contacts.

If you would like to be notified of all updates, or removed from this list, e-mail the Delivering Quality Manager: [dqm@bbc.co.uk](mailto:dqm@bbc.co.uk), and include "DQ Update List" in the subject

### Help

There are various HELP facilities.

- SEARCH
- A-Z for users tracing a particular standard

### More information

Contact the DQ Team :

Email: [dqm@bbc.co.uk](mailto:dqm@bbc.co.uk)